



Management System Certification Body No.MSCB-108

CERTIFICATE

No. 23-A-1683 Rev.0

EXPERTFLOW (PVT.) LIMITED

3 - B, Phase - 3, Model Town Link Road, Lahore, Pakistan.

Company Reg. No.: 0066008

has documented and implemented system in compliance with the requirements of

ISO 9001:2015

Quality Management Systems

for

**Call Center Deployment, Cloud Contact Center Offering,
Customer Care Software Development & Maintenance**

IAF Code: 33

The certificate is issued on the basis of the results mentioned in the pertinent audit report. Validity of the certificate is conditionally limited by positive results of surveillance audits, which the certified company is committed to undergo.

This certificate can be invalid if the certificate holder does not fulfill the conditions set out in the certification agreement.



Initial issue date: Jan. 31. 2023
Expire date: Jan. 30. 2026

Tyrone Dyse
Tyrone Dyse

Head of Certification Body